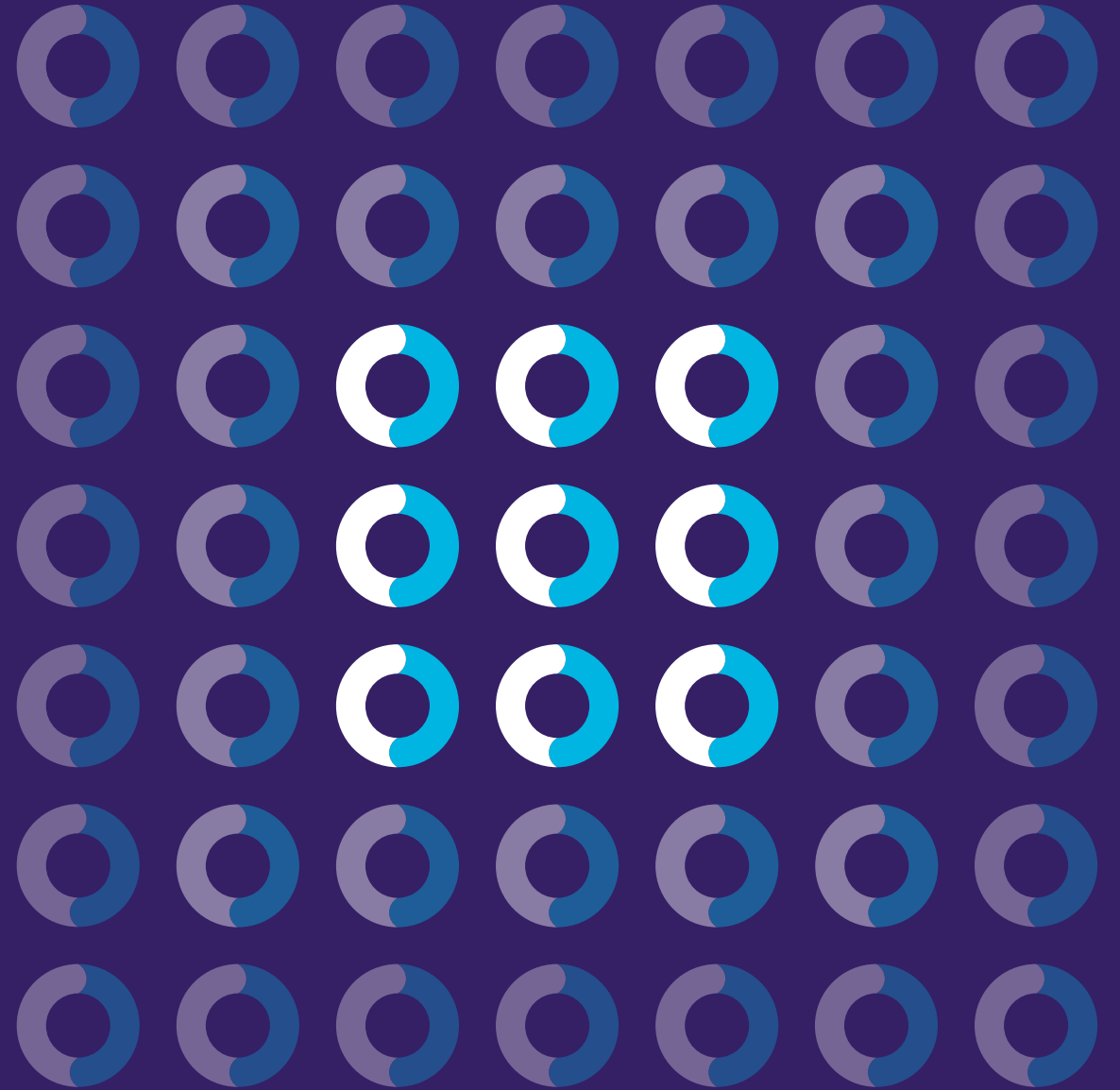




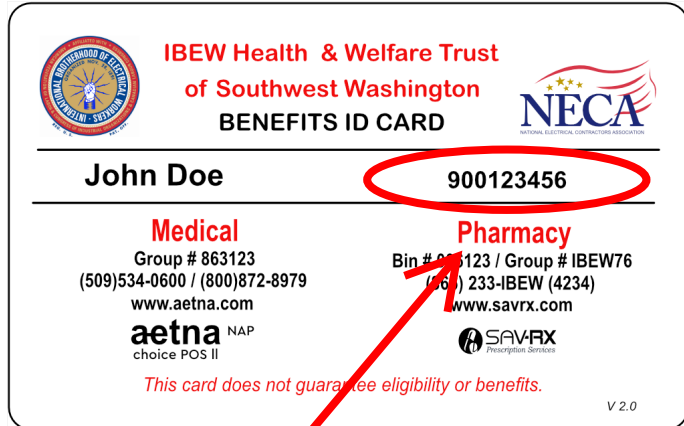
# Teladoc Member Registration



# Teladoc.com/Aetna

## Member website registration experience

Under 'Setup your account', enter your first and last names, date of birth and Aetna Member ID, then click 'Submit'



Your Aetna Member ID is the member number listed on the Benefits ID card


The image shows the Teladoc.com/Aetna registration page. The page features a header with the Teladoc and Aetna logos, and a call to action: "We've connected patients like you with doctors over 2 million times". Below this, there is a section for "Talk to a doctor" and a section for "Setup your account". The "Setup your account" section contains a form with fields for Username, Password, Member ID, Date of Birth, and a dropdown menu for location. The "Talk to a doctor" section contains a form with fields for Username and Password, and a "SUBMIT" button. The "Setup your account" section contains a "SUBMIT" button.

# Teladoc.com/Aetna

## Member website registration experience

Member account information is automatically pulled into the application based on Aetna eligibility

Complete the remaining fields, and click 'Complete Registration' to create your Teladoc member account



CANCEL REGISTRATION X

1. Check Eligibility | 2. Enter Account Information | 3. Next Steps

Finish creating your account

Your benefits are confirmed - we just need a little more information to create your account.

Enter Your Home Address

STREET ADDRESS

123 Fake Street

STREET ADDRESS 2

Apt 301

CITY

Faketown

STATE

New York

ZIP CODE

54321

PREFERRED PHONE NUMBER

☐ Hearing Impaired (Relay Required)

EMAIL ADDRESS

GENDER

Male

PREFERRED LANGUAGE

Create Your Username & Password

USERNAME

PASSWORD

CONFIRM PASSWORD

SECURITY QUESTION 1

Select One

SECURITY ANSWER 1

SECURITY QUESTION 2

Select One

SECURITY ANSWER 2

SECURITY QUESTION 3

Select One

SECURITY ANSWER 3

By clicking "Complete Registration" below, I certify that I have read and understand the [Web and Mobile Privacy Policy](#) and agree to be legally bound by the [Web and Mobile Terms and Conditions](#)

COMPLETE REGISTRATION

# Teladoc.com/Aetna

## Member website registration experience

Your account has been successfully created!

To add a dependent, first click 'Visit Homepage'

The screenshot shows the Teladoc.com/Aetna member website registration experience. At the top left is the Teladoc logo. Below it is a progress bar with three steps: 1. Check Eligibility, 2. Enter Account Information, and 3. Next Steps. The second step is currently active. Below the progress bar is a large heading that reads "Test, your account has been created!". Below this heading is a subheading that reads "Want to request a visit? A Teladoc provider is ready to chat. Just so you know, you'll need to complete your medical history first." Below the subheading are three buttons: "REQUEST A VISIT >", "VISIT HOMEPAGE >", and "ADD CARE RECIPIENT >". The buttons are arranged vertically, with "or" text between them.

**TELADOC.**

1. Check Eligibility | 2. Enter Account Information | 3. Next Steps

### Test, your account has been created!

Want to request a visit? A Teladoc provider is ready to chat. Just so you know, you'll need to complete your medical history first.

[REQUEST A VISIT >](#)

or

[VISIT HOMEPAGE >](#)

or

[ADD CARE RECIPIENT >](#)

# Teladoc.com/Aetna

## Member website registration experience

From the Homepage, select 'My Family' in the top menu

Then select 'My Dependents' from the drop down menu

The screenshot shows the Teladoc.com/Aetna member website. At the top, the TELADOC logo is on the left, and navigation links for Messages, Medical Info, My Account, and My Family are on the right. The main heading reads "Good Afternoon, Test". Below this is a dropdown menu labeled "WHO NEEDS HELP?" with "Test Member100" selected. To the right of the dropdown is a purple button labeled "REQUEST A VISIT".

The main content area is divided into four sections:

- Your services:** Features a purple background with a white medical bag icon. The text reads "General Medical" and "General medical visits connect you with a board-certified doctor for issues like cold & flu, sinus infections or strep throat, and minor skin issues like rashes." Below the text are navigation arrows.
- Popular actions:** Features a white background with a list of actions: "Read about antibiotics", "Update medical history", "Add a pharmacy", and "Add a doctor". Each action is preceded by a horizontal line.
- No upcoming visits:** Features a green background with a white calendar icon. Below the icon is a purple button labeled "REQUEST A VISIT".
- People ♥ Teladoc!:** Features a white background with a quote from Jannell H. "I've used Teladoc several times and every time I've had a great Doctor. So grateful to have a Doctor always by my side. Thank you all!" Below the quote are navigation arrows.

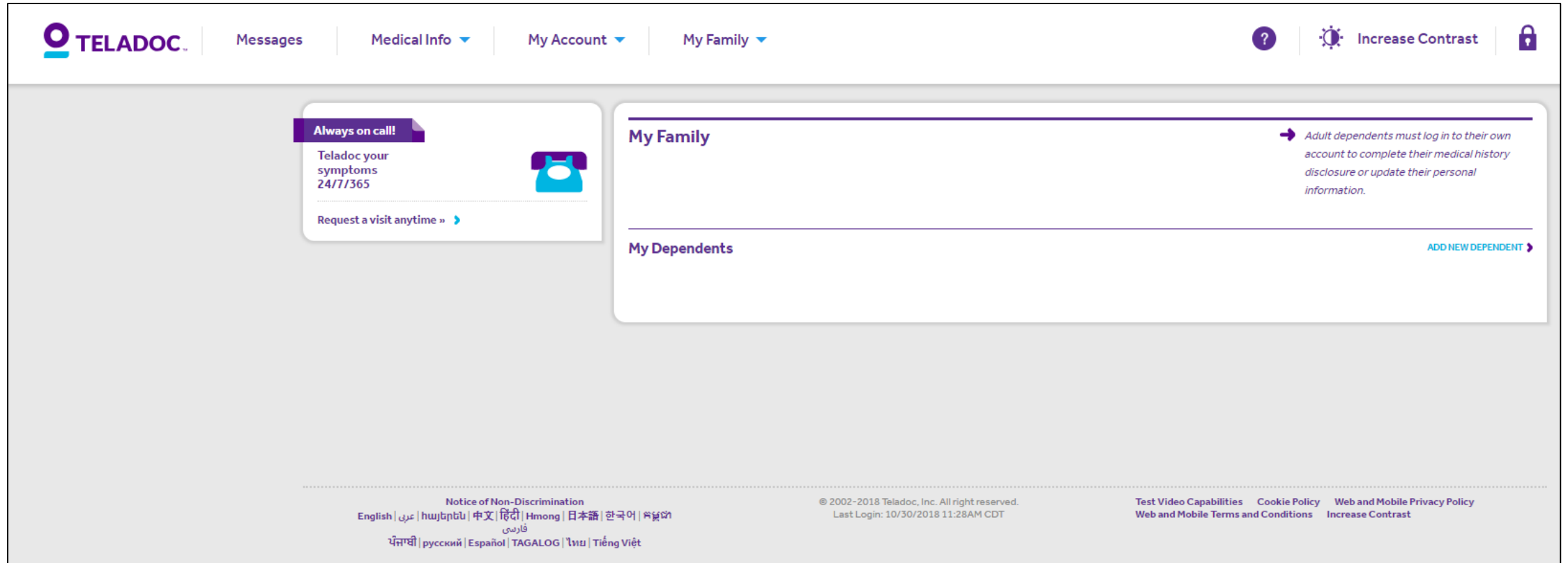
At the bottom, there are three more sections:

- Spread the word:** Features a blue background with the text "Did Teladoc make a difference for you or your family? We'd love to hear about it." Below the text are Facebook and Twitter social media icons.
- Caring for a parent or loved one?:** Features a purple background with the text "Now, you can add your parents or other adult family members even if they aren't covered by your insurance or company-provided benefits. You will be able to request a visit for that person and even join a three-way visit with your family member and a provider, once your care recipient is activated." Below the text is a purple button labeled "ADD A CARE RECIPIENT" with a plus icon.

# Teladoc.com/Aetna

## Member website registration experience

Select 'Add New Dependent' on the right-hand side of the screen.



# Teladoc.com/Aetna

## Member website registration experience

Enter your dependent's first and last names, Aetna member ID, and date of birth.

The system will verify the dependent's eligibility.

The screenshot shows the Teladoc.com/Aetna member website. The header includes the Teladoc logo, navigation links for Messages, Medical Info, My Account, and My Family, a help icon, and an Increase Contrast button. The main content area features a form titled "Add A Dependent". The form contains four input fields: First Name (as it appears on your Aetna member ID card), Last Name (as it appears on your Aetna member ID card), Member ID (located on your Aetna member ID card, case sensitive. Examples: W123456789 or BBBB5010. If your ID includes a -01, -02, -03, etc. it is not necessary to enter this information.), and Date of Birth: (mm/dd/yyyy). Each field is marked with an asterisk. A blue REGISTER button is located below the input fields. The footer contains a Notice of Non-Discrimination in multiple languages, copyright information for Teladoc, Inc. (© 2002-2018), a last login timestamp (10/30/2018 01:31PM CDT), and links for Test Video Capabilities, Cookie Policy, Web and Mobile Privacy Policy, Web and Mobile Terms and Conditions, and Increase Contrast.

**TELADOC.** Messages Medical Info ▼ My Account ▼ My Family ▼ ? Increase Contrast

### Add A Dependent

First Name (as it appears on your Aetna member ID card) \*

Last Name (as it appears on your Aetna member ID card) \*

Member ID (located on your Aetna member ID card, case sensitive. Examples: W123456789 or BBBB5010. If your ID includes a -01, -02, -03, etc. it is not necessary to enter this information.) \*

Date of Birth: (mm/dd/yyyy) \*

**REGISTER**

Notice of Non-Discrimination  
English | العربية | Հայերեն | 中文 | हिन्दी | Hmong | 日本語 | 한국어 | བོད་སྐད་ |  
فارسی  
ਪੰਜਾਬੀ | русский | Español | TAGALOG | ไทย | Tiếng Việt

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Last Login: 10/30/2018 01:31PM CDT

Test Video Capabilities Cookie Policy Web and Mobile Privacy Policy  
Web and Mobile Terms and Conditions Increase Contrast

# Teladoc.com/Aetna

## Member website registration experience

Complete the form fields, click 'Add New Dependent', and repeat this quick process for your dependents. (Note: any dependent age of 18 or over will need to set up their own Teladoc account and create a unique username and password.)

Your Teladoc account is now ready to use when you need care

### Add Dependent

Asterisk (\*) indicates a required field.

---

#### The Basics

Relationship: *	<input type="text"/>
Prefix:	<input type="text"/>
First Name: *	<input type="text"/>
Middle Name:	<input type="text"/>
Last Name: *	<input type="text"/>
Suffix:	<input type="text"/>
Date of Birth: *	<input type="text"/>
Gender: *	<input type="text" value="Select"/>
Language: *	<input type="text" value="Select"/>

---

#### Contact Information

Primary Phone: *	<input type="text" value="(480) 999-8888"/>	Ext. <input type="text"/>
Primary Phone Type: *	<input type="text" value="Home"/>	
Secondary Phone	<input type="text"/>	Ext. <input type="text"/>
Secondary Phone Type	<input type="text"/>	
<input type="checkbox"/> Hearing Impaired (Relay Required)		
Email: *	<input type="text"/>	
Confirm Email: *	<input type="text"/>	

\* Message and data rates may apply